



This is the Safeguarding Adult Board Annual Report.

It explains what partners have achieved between April 2017- March 2018, In relation to safeguarding adults.

It also explains what they want to do in 2018-2019.

Check out our website

<https://sloughsafeguardingboards.org.uk>

# How to Report Safeguarding Concerns About an Adult

**Telephone:** 01753 475111 *Monday to Friday: 9am-5pm*

**Email:** [Safeguardingadults@slough.gov.uk](mailto:Safeguardingadults@slough.gov.uk)(GCSX)

(This is a secure email address)

**Out of normal office hours:** Contact the Emergency Duty Team: 01344 786 543

Slough Borough Council's website is: [www.slough.gov.uk](http://www.slough.gov.uk) (report abuse here for adults and children)

You can also report any concerns about abuse or neglect for yourself or someone else to:

- Your GP or nurse
- A health or social care staff member in any hospital
- A voluntary or community organisation

## Forward by Independent Chair: Nick Georgiou

I hope that you find this Annual Report interesting, informative and accessible. The approach taken in writing it is to make extensive use of web links so that you are able to access a lot of data and information without being faced by a welter of pages.

A good deal of the focus in this year ending March 2018 has been on strengthening the support structure to both the Adult and Children's Safeguarding Boards. A major feature of this was the recruitment of a Safeguarding Partnership Manager, Betty Lynch, who has generated improved systems and processes. These developments have enabled stronger partnership working, more clearly articulated strategic objectives and communications.

The new Slough Safeguarding Website is much more accessible, informative and well used. There is improved coordination of the range of contextual and specific issues that span both safeguarding boards and the Safer Slough Partnership. A major development has been the establishment of the Slough Safeguarding Executive Board where senior managers from the core agencies, SBC, TVP and the CCG ensure common and coordinated approaches.

My comments here are applicable to both the Adult and Children's boards and illustrative of the greater coordination across the range of safeguarding concerns I am using this same foreword for both annual reports

A handwritten signature in blue ink, appearing to read 'Nick Georgiou', is displayed on a light blue rectangular background.

# About This Document

Read this on line.

Links are provided to help you find more detail.

If you need anything else,  
[E-mail \[betty.lynch@slough.gov.uk\]\(mailto:betty.lynch@slough.gov.uk\)](mailto:betty.lynch@slough.gov.uk)

# What Does Adult Safeguarding mean?

“Adult safeguarding means protecting a person’s right to live in safety, free from abuse and neglect.” *(Care Act guidance 2014 Department of health)*

Everyone has that right and this is the law.  
Click on the link below to read the guidance

<https://www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance>

# What is the Safeguarding Adult Board?

It is a group of leaders who work together to safeguard adults. It does this in 3 main ways;

**Communication**: Informing the professional and local community about safeguarding adults.

**Co-ordination**: Safeguarding work needs to be co-ordinated to help professionals share information and develop local arrangements together.

**Challenge**: Ensuring that the local procedures are actually working to safeguard adults.

## **Progress since the last annual report (2016-17)**

The next 8 slides explain what progress has been made in relation to each of the objectives set by partners in the last annual report (2016/17)

**A full breakdown of the data is also provided on the link below**

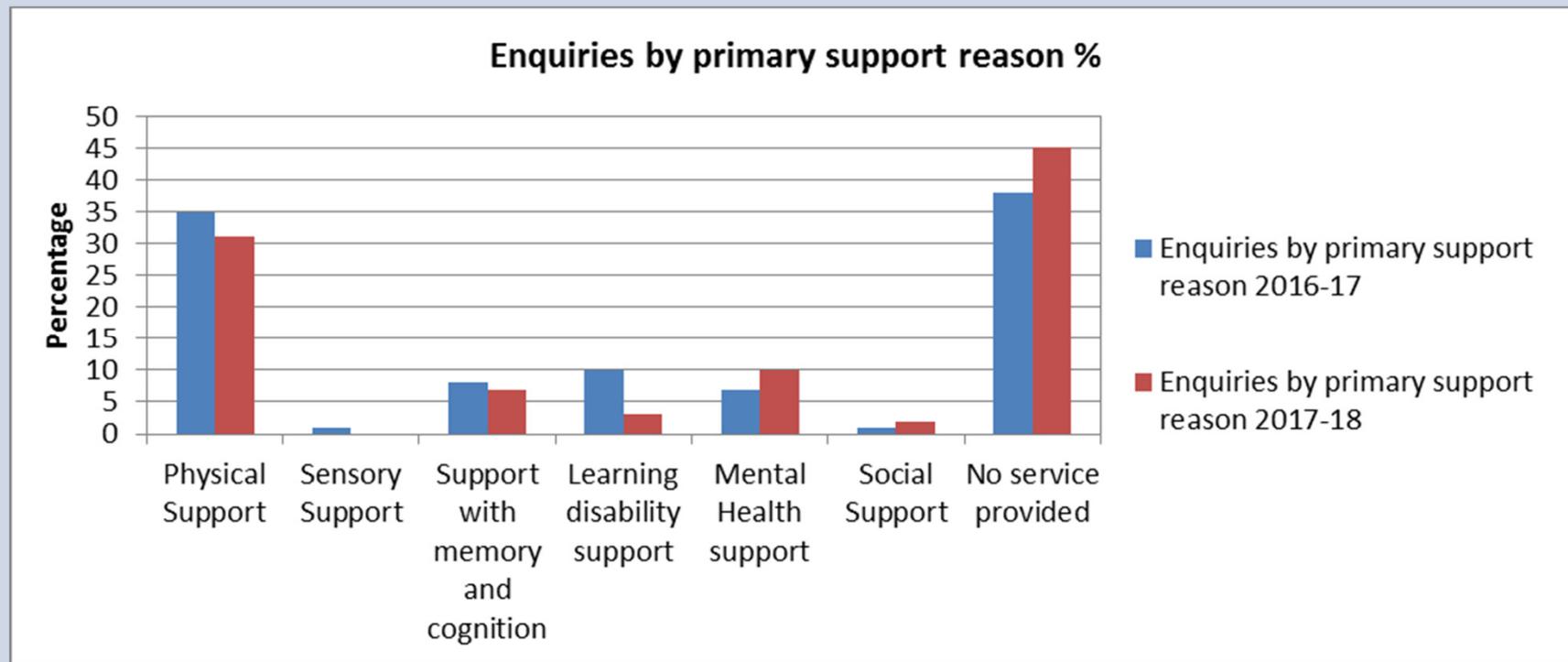
<https://www.sloughsafeguardingboards.org.uk/sab/sab/about-us/partner-account-to-sab-annual-report-and-performance-data>

## Objective in 2016-2017 Report

### Improving Identification of Risk to the Individual and Management of That Risk

### Referral Rates

Year	Concerns Received	No. of enquiries undertaken	Conversion rate
2014-15	466	90	19%
2015-16	647	93	14%
2016-17	989	367	37%
2017-18	695	118	17%

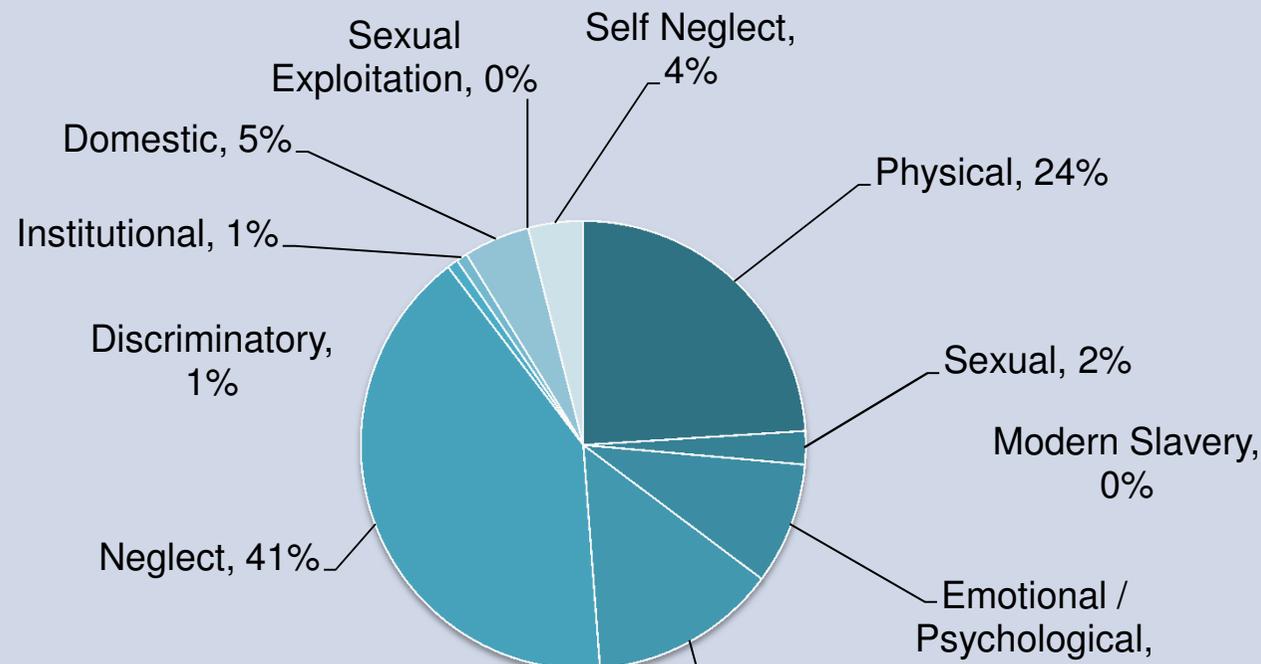


**Objective in 2016-2017 report**  
Improving Identification of Risk to the Individual and Management of That Risk

Progress  
Trends around types of abuse are identified below.

Next steps  
Cross reference data with partners to gain a wider understanding of hate crime, modern slavery and exploitation.

The most common type of abuse was **neglect** (44%), followed by **physical abuse** (26%) and **financial abuse** (15%). This pattern reflects the national picture of 2016-17. Cases of **neglect** have risen to 44%, up from 29% in the previous year. There have been no reported cases of Modern Slavery, or sexual exploitation in 2017-18, however there has been a small proportion of enquiries relating to sexual abuse (3%). Low levels of **Discriminatory** abuse continues (1% in 2016-17 and 2017-18). This is not to suggest that Discriminatory abuse (such as hate crime) or modern slavery have not been identified in Slough.

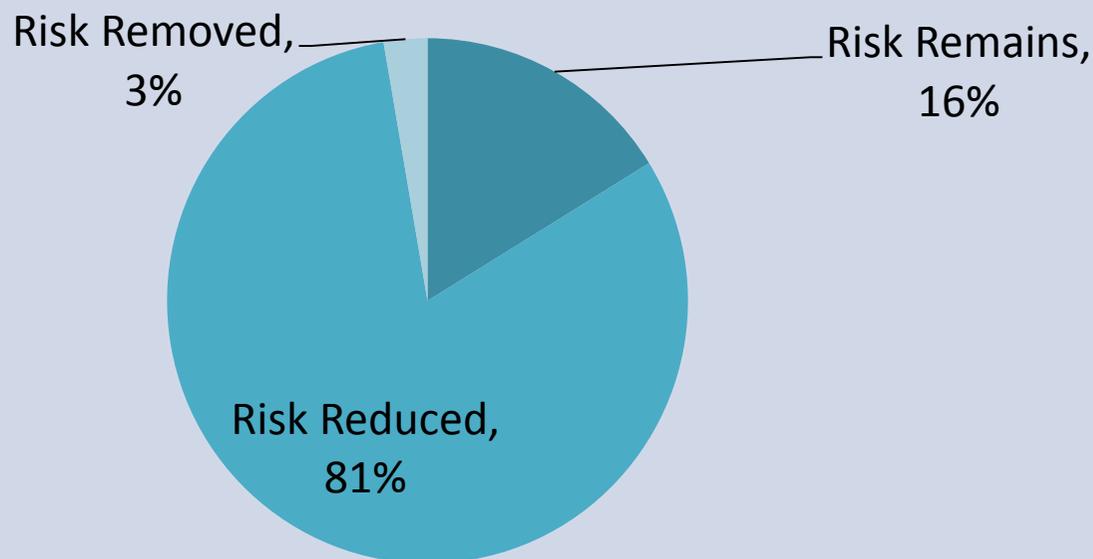


**Objective in 2016-17 Report  
Improving Identification  
of Risk to the Individual  
and Management of That  
Risk**

**Progress**  
As in the previous year where figures compared favourably to national and comparator group averages, performance in 2017-18 to reduce or remove risk was a very positive.

**Next steps**  
Continue to improve on this performance working with new quality assurance sub-group

**Where risk was identified, the level of perceived risk at the end of the safeguarding enquiry 2017/18**



# Objective in 2016-2017 report Improving Safeguarding Practice When Working With People Who Self Neglect/Hoard In progress

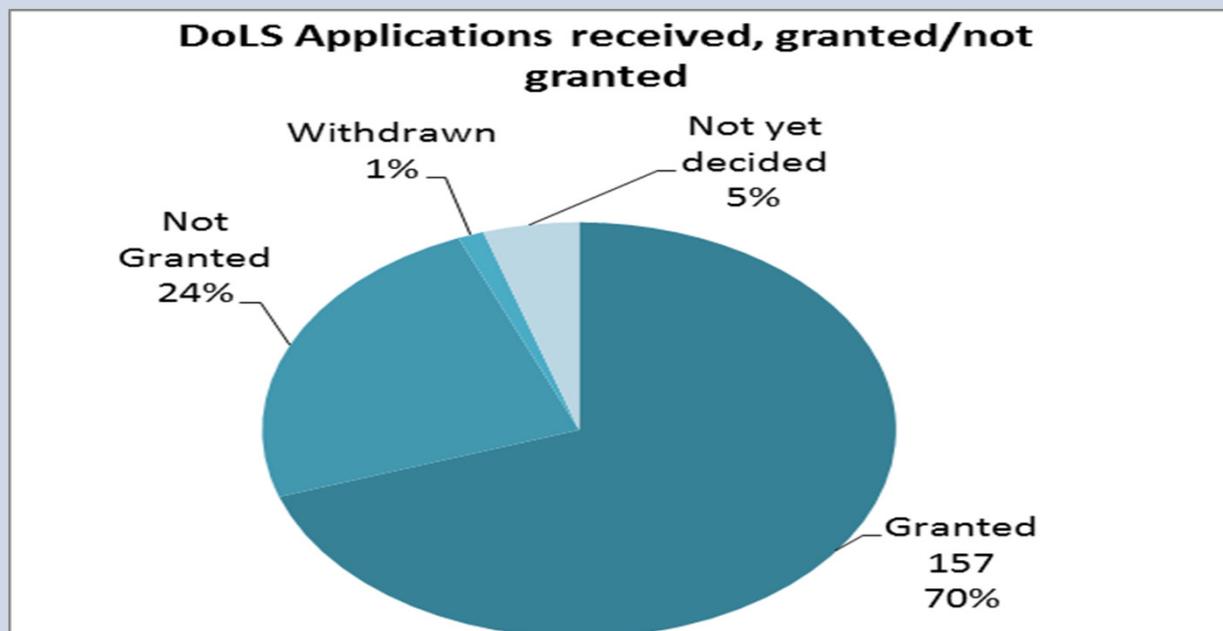
<b>Achievements</b>	<b>Next steps</b>
<p>Work with East Berkshire SAB's to refine and development the risk management tool.</p> <p>Commenced work on multi-agency training needs analysis to deliver training.</p> <p>Engaging with neighbouring SAB's to ensure communications about the tool are effective.</p>	<p>Create a co-ordination group to work on Early Help for vulnerable adults.</p> <p>Deliver training which is evidence informed, multi-agency and evaluated.</p> <p>Ensure the LSCB strategy on neglect refers to parents who are vulnerable due to substance misuse, mental health problems and/or domestic abuse.</p>

**Objective in 2016-2017 Report**  
**Mental Capacity and Deprivation  
of Liberty Safeguards**

**Progress**  
**Continued  
Improvement in  
advocacy training  
and DOLS  
applications.**

**Next steps**  
**Ensure improved  
performance is  
sustained.**

Of those individuals who lacked capacity, 100% were supported by an advocate in 2017-18 compared to 88% in the previous year. Slough's performance in this area is better than the national previous year position (73%). MCA Levels 2 and 3 training provided to social workers, OT's and managers. 225 DoLS applications were received in 2017-18, of which 51% relate to individuals with dementia, and 24% with learning disabilities. 70% of applications were granted and 24% were not granted. As at the end of March, 14 applications were on the waiting list, yet to be decided.

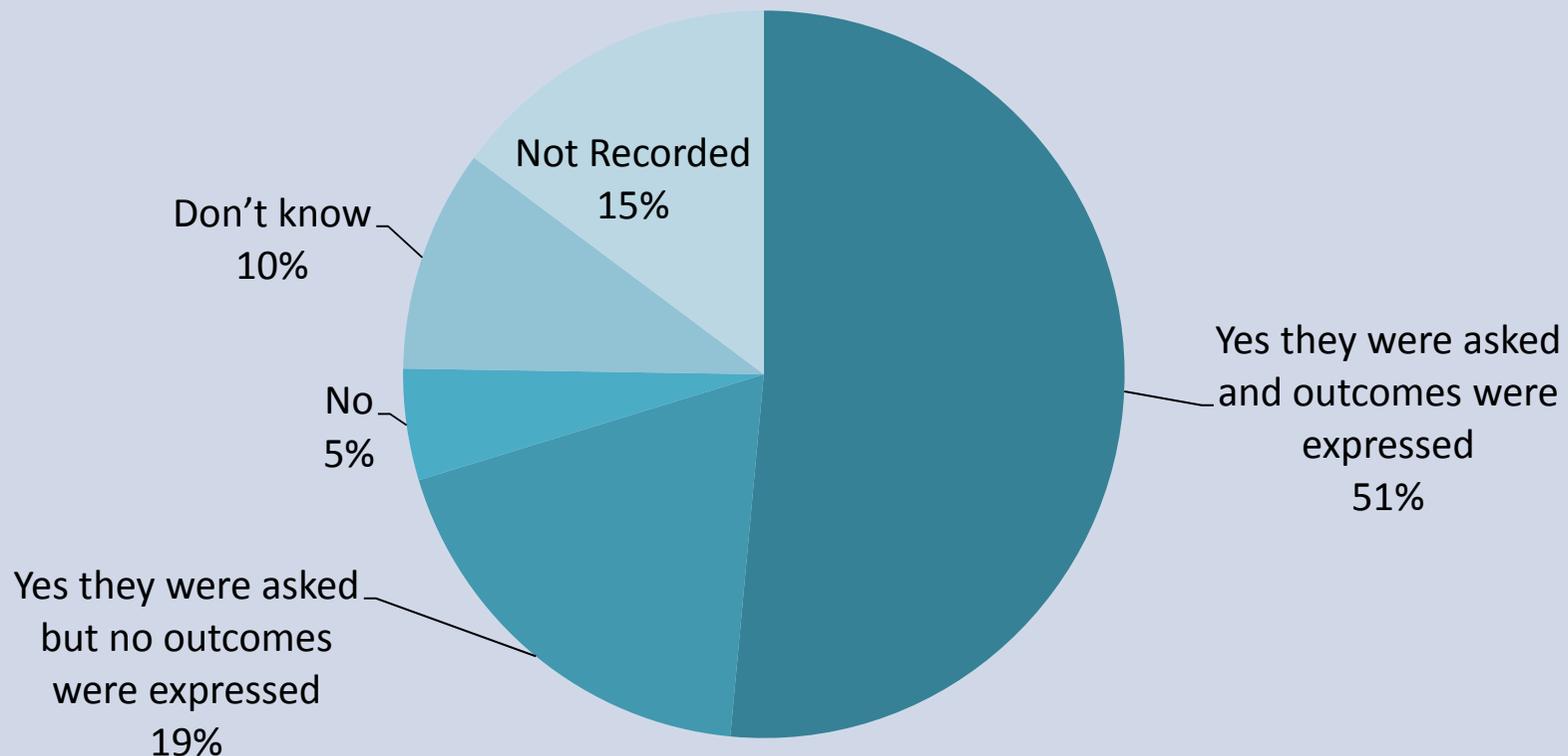


**Objective in 16-17 report  
Making Safeguarding  
Personal and Outcome  
Focused**

**Good practice is to ask 100%  
of individuals what outcome  
they want from the  
safeguarding enquiry at the  
start of the process and seek  
feedback at the end to  
ascertain whether these  
outcomes have been  
achieved**

**Next steps  
Create a new QA sub-group  
to monitor this and provide  
further analysis and  
improvement.**

### **Was the vulnerable adult asked about their desired outcomes?**



## Objective in 2016-2017 Report: Improve Board Effectiveness.

<b>Achievements</b>	<b>Next Steps</b>
<p>Improved business planning</p> <p>Learning and Improvement framework agreed</p> <p>Communications strategy agreed</p> <p>Business Manager appointed</p> <p>Increased work with Joint Safeguarding Executive Group working on co-ordinating business with LSCB and Safer Slough Partnership.</p>	<p>Recruit to new business support team.</p> <p>Create a new quality assurance sub-group and a work stream or sub-group on self neglect</p> <p>Work with Joint safeguarding executive group on communications strategy and planning.</p>

## What Individuals Who Have Experienced the Process Say; Health Watch Reports

*We talk to hundreds of people each year in Slough and provide Advice, Information and Signposts, making referrals to Safeguarding professionals where necessary. We also undertook a number of projects during 2017/18 that touched on the lives of vulnerable adults and their carers.*

*Projects included a “Carers Call to Action”. We received 65 completed surveys sharing people’s experiences of being a carer in Slough. More than half felt poorly supported as a carer. People found it confusing to know where to get information and some found a lack of support in the evenings, especially for carers under the age of 40 years old. We wrote up their feedback and made a number of recommendations which the organisations have committed to act on. Slough has over 11,626 carers: that’s 14% of the population.*

*Prospect Park Hospital in Reading is the main hospital for people in Berkshire with mental health conditions. 11 “Enter and View” visits were carried out over one week, talking to 41 adults to better understand the experience of patients with enduring or serious mental health conditions. Patients commonly mentioned as a positive feature of their stay was the caring attitude shown by staff; followed by getting treatment they needed; feeling safe; support from other patients; and the environment. The improvement most often suggested by patients was increased staffing which would increase patient and peer support, escorted visits outside and therapy sessions”.*

The Healthwatch account is on this link-

<https://www.sloughsafeguardingboards.org.uk/sab/sab/about-us/partner-account-to-sab-annual-report>

# Safeguarding Adult Reviews

The Safeguarding Adult Board must arrange a review when an adult in its area dies from, or has experienced serious abuse or neglect.

Whether known or suspected, and there is concern that partner agencies could have worked more effectively to protect the adult.

This work is led by the Safeguarding Adult Review Panel, a sub-group of the Safeguarding Adult board.

No reviews were published in this reporting time.

# **Safeguarding Adult Review Panel Plans for 2019-2020**

The Panel Chair, Debbie Hartrick, has notified the board of her intention to step down and the board is very grateful for her work on this panel.

The LSCB chair has appointed a new chair, Betty Lynch, the safeguarding partnerships manager.

- The panel has agreed a forward plan which includes Reviewing delivery of recommendations of reviews and ensure impact.
- Ensuring links between the work of the SARP, the quality assurance sub-group and the business plan.
- Ensuring understanding of SAR guidance.

# Training

- Over 2,300 people attended the following training.
- Safeguarding Adults Level 1
- PREVENT eLearning
- WRAP face to face
- Safeguarding Adults Minute Taking
- Modern Slavery Face to Face targeted training
- Mental Capacity Act Level 1 Face to Face
- MCA Level 2 for Social Work and OT teams Face to Face
- MCA Level 2 for Care Provider Managers Face to Face
- MCA Level 3 for Social Work and OT Managers Face to Face
- Member development: safeguarding, modern slavery and exploitation
- Plus a number of eLearning modules
- A full breakdown is available in the link below

<https://www.sloughsafeguardingboards.org.uk/sab/sab/about-us/sab-annual-reportsab-training-data>

# Training Next Steps

We are working with our neighbouring Safeguarding Adults Boards to understand the training needs of professionals in our areas so that we can co-ordinating and deliver training across these areas together.

A training needs analysis will inform the training curriculum.

# Partners Accounts to the SAB Annual Report

The following partners have provided an account of their Safeguarding arrangements;

- Health Watch
- Berkshire Health Care Foundation Trust
- National Probation Service
- South Central Ambulance Service Foundation Trust
- Slough Local Authority Adult Social Care Service
- Thames valley Police
- Frimley Health Foundation Trust

All accounts are available on the link below:

<https://www.sloughsafeguardingboards.org.uk/sab/sab/about-us/partner-account-to-sab-annual-report-and-performance-data>

# Slough Strategic Safeguarding Executive Board

The chairs of the LSCB, the Safeguarding Adult board and Safer Slough partnership agreed to work together to share and learn about future directions, problem solve, ensure clear leadership and reduce duplication, making all three boards more efficient.

In this reporting period, the group met on 3 occasions and have begun exchanging views and ideas about how best to ensure that all 3 deliver what is required of them, and there is clarity about roles and responsibilities.

The group has supported the safeguarding boards in relation to exploitation, (including CSE and exploitation of children).

Terms of reference are in the link below;

<https://www.sloughsafeguardingboards.org.uk/lscb/lscb/learning-and-improvement-framework/slough-strategic-safeguarding-executive-board>

# SAB Strategic Plan

Partners will have a special meeting in June 2018. While they agree largely on the strategic objectives, they will work on delivering them through viable infrastructure, learning lessons from Safeguarding Adult Reviews, national and local experience. The Strategic plan includes;

- New quality assurance arrangements
- Working with neighbouring SAB's on training and delivering the risk management tool
- Raising awareness in our local community about safeguarding adults paying particular attention to reaching out to carers.

The full plan is included in this link:

<https://www.sloughsafeguardingboards.org.uk/sab/sab/about-us/priorities-plans-and-reports>